

MONITECH INFORMATION SHEET
DWI INTERLOCK MACHINE INSTALLATION

Please feel free to contact us with your questions and inquiries about our ignition interlock devices.

Toll-free Customer Service: [1-800-521-4246](tel:1-800-521-4246)

Contact Center Hours: Monitech provides professional customer support 24 hours a day, 7 days a week.

Office Hours: Monday through Friday (except major holidays) 8:00am – 5:00pm.

Service Center Hours: Opening times may vary depending on the location. Call our Customer Contact Center for details.

E-Mail: customerservice@monitechnc.com (Emails should not be used for time sensitive inquiries. We recommend you call the toll free customer service number at 1-800-521-4246.)

Fax: (919) 459-1701

Mailing Address: Monitech, Inc. 215 Southport Drive Suite 400 Morrisville, NC 27560

24 Hour Emergency Assistance: Monitech personnel are available for emergency calls requiring immediate startup assistance 24 hours a day, seven days a week by calling **1-800-521-4246**. Please direct all other questions, requests and appointment changes to the Monitech office during regular business hours.

Warranty Service Calls: Monitech provides warranty service calls that are available within the boundaries of North Carolina and are made within 48 hours.